

Installation Guide GO-SHIFT Electronic Transmission Control



For Ford AODE GO-SHIFT Electronic Transmission Control PN: 20011

Congratulations on your purchase of a FiTech EFI GO-SHIFT Electronic Transmission Control. Every FiTech system is meticulously tested for functionality before it leaves our Riverside, California facility.

If you experience any technical difficulties or need assistance, please feel free to contact our technical support department at (951) 340-2624 Monday-Friday 7:00am - 5:00pm PST or email us at technail@fitechefi.com.



FiTech EFI GO-SHIFT Electronic Transmission Control Installation Guide WARNING!

This installation guide must be read and fully understood before beginning installation.

If the installation guide is not fully understood, do not attempt to start this installation. Failure to follow this installation guide can possibly result in system failure and potentially serious personal injury and/or property damage. Please keep this installation guide. For the safety and protection of you, your vehicle, and others, only a trained and FiTech approved mechanic with adequate experience should perform the installation, adjustment, and repair.

Caution must be observed when installing any product. Work in a well ventilated area with an approved fire extinguisher readily available. Eye protection and other safety apparel should be worn to protect against debris and sprayed gasoline. Ensure to disconnect the negative terminal of the battery before beginning. We recommend having this installation performed by an experienced, qualified, and FiTech approved automotive technician. Lastly, ensure the engine has had sufficient time to cool! Engine may still be hot. Disregarding any of this information can result in serious property damage, injury, and/or death.

If this installation guide is not followed, any component damaged will not be covered by FiTech's warranty. Should any one component fail, it will not constitute or justify a warranty of the entire FiTech EFI system. Replacement and accessory items are available for purchase from FiTech EFI. If assistance is required or if you need further warranty clarification, please call FiTech EFI (951) 340-2624 or email warranty@fitechefi.com.

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System Requirements

This installation guide is designed to get you up and running with your FiTech EFI GO-SHIFT Electronic Transmission Control. The FiTech EFI GO-SHIFT Electronic Transmission Control #20011 is a transmission controller designed for electronically controlled Ford AODE transmissions. These transmissions have solenoids that control which gears are activated, and an electronically controlled transmission fluid pressure system, that can regulate shift firmness and clutch holding ability. These transmissions are also equipped with electronically controlled torque converter clutches, which can lock up the torque converter to provide a direct connection between the engine and transmission for improved fuel economy, and the FiTech EFI GO-SHIFT Electronic Transmission Control can manage this system seamlessly. FiTech EFI GO-SHIFT Electronic Transmission Control allows these transmissions to be used in a variety of applications without having to reprogram or retrofit an OEM engine/drivetrain management system or transmission control system. The FiTech EFI GO-SHIFT Electronic Transmission Control is simple to install and setup and has enough adjustment ability to custom tailor the performance to suit the application. Please read the full instruction manual before beginning your installation. For technical assistance with your FiTech EFI GO-SHIFT Electronic Transmission Control call (951)-340-2624, go online to www.fitechefi.com under "tech center", or email us at techmail@fitechefi.com

Tools required for installation

- ÿ Factory Service manual for you vehicle
- ÿ Digital Voltmeter

Dimensions

ÿ ECU to the transmission plug 5'10"

Kit Contents

- (1) Main Harness
- (1) VSS Sub Harness
- (1) Transmission Sub Harness
- (1) TCU
- (1) Handheld Controller
- (1) Data Com Cable
- (1) Mini USB handheld cable
- (1) 8 gigabyte SD Card (Installed in Controller)(1) Windshield mount
- (1) Instruction Booklet

Noted: mounting hardware for the TCU are not included

P/N	Image	Name	Quanitity	Description
20011-2		Main Harness	1	Main Harness for the FiTech EFI GO-SHIFT Electronic Transmission Control
20011-3		VSS Sub Harness	1	 Ÿ Vehicle Speed Sensor Ÿ Connects from the main harness to the transmission VSS VSS Connector on driver side of transmission
70050-5		Trans and Range Sub Harness	1	 Ÿ Connect from the main harness transmission plug to the vehicles transmission and range selector Transmission connector on passenger side Range connector on driver side
60015		Mini USB Handheld Cable	1	 Ÿ Used to plug the handheld into a USB connection Ÿ Can be used if you need to adjust something in the handheld with your laptop

P/N	Image	Name	Quanitity	Description
60014		Handheld Cable	1	ÿ Cable connects the handheld and the system
60016		Windshield Mount	1	ÿ Self-explanatory
60013	OK +	Handheld Controller	1	ÿ Highly advanced, joy stick and touch screen controller

Installation

Mounting FiTech EFI GO-SHIFT Electronic Transmission Control TCU

Mount the GO-SHIFT Electronic Transmission Control TCU in the engine bay or passenger compartment, away from heat, isolated from major vibrations, away from road debris and water ingress, and within reach of the harness connections (transmission, battery, TPS, tach input). Ensure that the connector is pointing downward to avoid water collection.

Installing the VSS

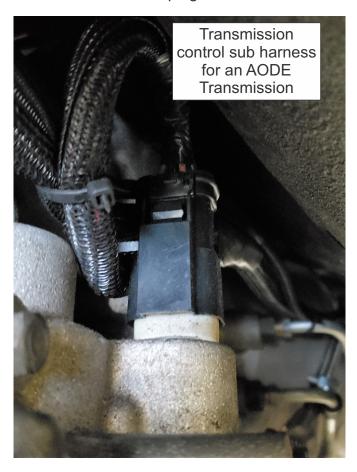
Plug the VSS on the driver side rear of the transmission.







Install the Transmission plug





General Wiring Reference

VERY IMPORTANT!

The FiTech EFI GO-SHIFT Electronic Transmission Control system highly depends upon a clean and constant voltage source. Please ensure when grounding the system it is a clean ground, the ground is just as important as the power side for any electrical system.

The FiTech EFI GO-SHIFT Electronic Transmission Control contains many processing devices. These devices require clean power and secure grounds. The wiring of these devices must be separated from "noisy" power and ground sources. This includes not clumping wires together.

Do's

- Install the main power directly to the battery post terminals and connect the ground ring to the engine block, head, or battery. DO NOT CONNECT TO THE VEHICLE BODY OR CHASSIS. DO NOT CONNECT THE MAIN POWER TO ANY OTHER SOURCE.
- Properly crimp or crimp and solder any wire connections. Apply quality heat shrink over any of these connections.
- A proper ground connection from the battery to the chassis, and the battery to the engine is crucial
- Make sure battery is fully charged

DON'TS

- **NEVER** run high voltage or "noisy/dirty" wires in parallel (bundle/ loom together) with any sensor wiring. If wires need to cross, try to do so at an angle.
- DO NOT use improper crimping tools.
- **DO NOT** use anything like "t-taps" etc. Use proper crimper/solder and heat shrink.
- It is **never** recommended to splice/share signal wires between different electronic control units (i.e "piggyback").
- **DO NOT** connect the red in sheathing battery switched +12V wire to "noisy" sources. It can ONLY be connected to the battery positive terminal.
- **NEVER** start an engine with a battery charger attached.

Warning! Any modifications of the supplied FiTech wiring harness can result in a possible void of warranty.

ATTENTION! VERY IMPORTANT!

DO NOT resort to any of these "wiring" methods!

- DO NOT SHORTEN OR LENGTHEN TCU HARNESS
- DO NOT Twist Wires Together
- DO NOT use Wire Nuts
- DO NOT use Mismatched Connectors
- DO NOT use T-Taps!
- DO NOT Jam Wires into a Fuse
- DO NOT use Broken Butt Connectors
- DO NOT use Bare Wires!
- DO NOT use Electrical Tape on Bare wires
- DO NOT get The cheapest crimpers available
- DO NOT USE ROMEX

ONLY THESE APPLICATIONS ARE ACCEPTABLE

- OEM Automotive Quality Connectors and wires
- Soldered Connection w/ adhesive heat shrink

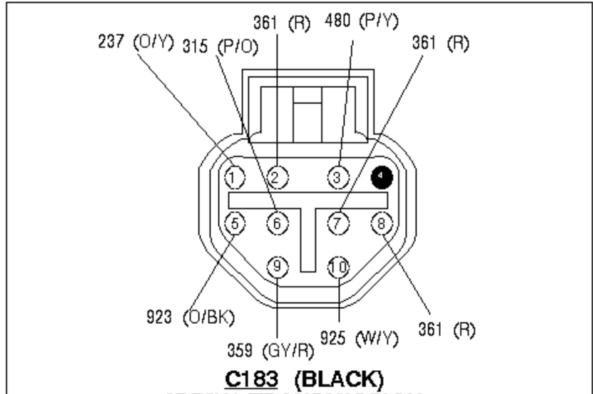
NOTE: Improper wiring modifications will void warranty. If any extensions are necessary install terminals to the desired wire.

Required	Wire color	Label Name	Image	Description
Optional	Yellow	Tach In		This tach input wire triggers the system. It connects to the negative terminal of a 12v coil. This is how the system receives RPM signal. Isolation of this wire is crucial. DO NOT loom with harness or any other wires. Connect to a TACHOMETER Signal, such as the negative side of a standard ignition coil, or to the tachometer signal output of an ignition system. DO NOT CONNECT TO A COIL THAT IS POWERED BY A CDI IGNITION SYSTEM!!! This will void your warrantey, and damage the FiTech EFI GO-SHIFT Electronic Transmission Control TCU. This is an OPTIONAL connection (shift points can be set by VSS only, but risks overrevving the engine if not set carefully)
Optional	grey	CAL_B		Connect to a toggle switch that GROUNDS this wire. Actuates an alternative shift point and shift firmness setting. This is an OPTIONAL connection
Required	Orange	Key		This goes to the ignition switch. It is what will tell the system if it is on or off. It needs a clean 12v while cranking and key on. But, no voltage with key off.
Optional	Green	Brake		Connect to a brake switch that is 12 volts when brakes are NOT applied, and open when brakes are applied. This is an OPTIONAL connection (Torque converter can be disengaged by VSS or closed throttle as an optional setting)
Optional	Black	Speedo		Connect to a digital speedometer. The pulse per mile setting is user adjustable. This is an OPTIONAL connection (if the vehicle has a speedometer that is driven by other means)
Required	Red Covered in Sheathing	Battery +		This wire need a clean power source. Connect it directly to positive side of battery. DO not connect to alternator, starter or any other source of positive power. Needs a CONSTANT 12 volt battery source.
Required	Black Sheathing	Ground	add to	This wire need a clean ground source. It must be grounded on negative side of battery, block, or heads. DO NOT ground to any other source on vehicle.

Required	Wire color	Label Name	Image	Description
Required	N/A	TCU	FITCH Fuel injection GO-SHFT Internal Transfer I	Computer for the system. Mount in engine bay or passenger compartment. Ensure the connector pointing downward to avoid water collection. Keep it away from heat and within reach of the harness connections (transmission, battery, TPS, tach input). Isolated from major vibrations. Away from road debris and water ingress
Required	Covered in black sheathing	Handheld		The handheld connector connects to the handheld controller. One cable is to supply power and one is a data cable. Ensure the handheld is securely connected. The handheld can be removed once initial programing has had a hard save. If the handheld is removed ensure the cable is secure and not near any heat source. If there is heat damage to the wire it will void your warranty.
Required	Covered in black sheathing	AODE VSS SUB- HARNESS	•Q	2 pin Deutsch Connector. Connect to the main harness and to rear vehicle speed sensor of the transmission (VSS)
Required	Covered in black sheathing	3 Wire TPS Connector (TPS)		Connect this to a remote TPS. If tapping in to an existing TPS on (for example) an EFI system, it is important to make sure the ground of the FiTech EFI GO-SHIFT Electronic Transmission Control is in the same position as the ground wires for the EFI computer. The WHITE wire of the TPS is the actual signal. The signal needs to be a 0-5V type signal (typically around 1 volt closed, and 4.5 Volts at full throttle). Route all wires as far from the ignition cables as possible, as they cause interference issues. Avoid and protect from heat sources. Secure from vibration and rub-through.
Required	Covered in black sheathing	AODE TRANS AND RANGE SUB-HARNESS		8 Pin Deutsch Connector connects to main harness. 6 Pin Deutsch Connector. Connect to main harness. 20 Pin Transmission Connector. Connect to transmission. Notice the orientation of the connector to avoid problems.
Required	Large oval connection	TCU Connector		Attach TCU to harness by applying gentle pressure. Once the TCU is secure you will hear a click. To remove the TCU ensure to push the tab then pull TCU off gently. Crucial for optimal performance. Please ensure it has a secure connection.



1	1	green	red	10	40
19	2	black	black	9	23
6	3	tan	black	8	19
N/A	4	N/A	black	7	19
27	5	yellow	yellow	6	3



C183 (BLACK) 4R70W TRANSMISSION

PIN	CIRCUIT	CIRCUIT FUNCTION		
1	237 (O/Y)	Shift solenoid #1		
2	361 (R)	Vehide Power		
3	480 (P/Y)	Torque Converter Clutch Solenoid		
4		NOT USED		
5	923 (O/BK)	Transmission Fluid Temperature (TFT)		
6	315 (P/O)	Shift Solenoid #2		
7	361 (R)	Vehide Power		
8	361 (R)	Vehide Power		
9	359 (GY/R)	Signal Return		
10	925 (W /Y)	Electronic Pressure Control Solenoid		

8 Pin Trans Deutsch MALE

6 pin Trans Deutsch MALE





De	utsch 6 p	in to FOR	D 10p	in an	d 8 pin tr	ansmissio	on connectors
		ECU pin				ECU pin	
Trans Fluid Temp (TFT)	yellow	27	6	1	green	26	Gear Select RANGE Position
		-	5	2	tan	6	Torque Converter Lockup
		-	4	3	black	23	Temp Ground Return TFT
De	utsch 8 p	in to FOR	D 10p	in an	d 8 pin tra	ansmissio	on connectors
		ECU pin				Ecu Pin	
Main Relay 12 Volts	black	19	8	1	red	40	Electronic Pressure Control (EPC)
Shift Solenoid 2	yellow	3	7	2	-		
		-	6	3	-		
		-	5	4	green	1	Shift Solenoid 1

Handheld Definitions

The FiTech EFI GO-SHIFT Electronic Transmission Control system uses a handheld programmer to make adjustments and view important operational data. Adjustments can be made with the handheld by using the toggle joystick button, or with the touchscreen buttons.

1. Dashboard

Displays the more important information for general operation

2. Large Gauges

Allows up to 4 data items to be viewed in larger fonts

3. GO-SHIFT Tuning

Adjust performance here

4. GO-SHIFT Initial Setup

STEP 1 – go through these settings for initial setup of the system.

5. Data Logging

More in-depth information can be viewed here for troubleshooting and measuring performance

6. GO-SHIFT PRO Tuning (Can be Hidden – Display Setup)

Adjust more in-depth performance settings in here

7. Display Setup

Select which menus to show in handheld

8. Fault Code

Look in here for any possible faults detected. This also has a button to clear any recorded faults, so that it can be determined when they are properly repaired.

9. Read Cal from ECU

AFTER you make some changes, it's a good idea to read the calibration from the TCU to keep it as a backup, so that you don't need to reset things to the factory settings if you make some major changes and don't like them.

10. Write Cal to ECU

If you want to restore from a backup, or reset to the original settings, this is the menu to use.

11. Handheld Software Selection Mode

Open USB Mass Storage - To connect handheld to computer to extract datalogs Laptop Software Connection - No software to connect at this time.

Main Menu - Return to main menu of handheld

Initial Setup and Tuning

In the handheld option 4 "GoSHIFT Initial Setup" click the joystick to open. To change the option push the joystick to the left or right. Press the joystick for enter. A green line will appear saying "Saved to ECU Succeed".

1. Transmission Type

No.	Transmission	brar	nd
01	GM or Ford	GM	Ford
02	GM 4L6xe or 4L8xe	4L6xe	4L8xe
03	Ford AODE	Off	On
04	Ford 4R70W	Off	On

GM 4L6Xe or 4L8Xe; is for GM 4L60E style, or 4L80E Style transmissions. Be sure Ford is selected on option 01 and turn on the proper transmission for Ford AODE or Ford 4R70W.

2. Transmission Setup

NO.	Transmission		Cyl
01	RPM input Cylinders	MIN: 4	MAX: 8
02	All Shift Speed Mult	MIN: 0	MAX: 199
03	Perf Mode (0-4)	MIN: 0	MAX: 4
04	CalB Mode (0-4)	MIN: 0	MAX: 4
05	Tire Diameter	MIN: 0	MAX: 100
06	Axle Gear Ratio	MIN: 200	MAX: 7.00
07	Shift max RPM	MIN: 0	MAX: 12000
08	OverRev Learn	ON	Off
09	Option RPM Input	NoRPM	HasRPM
10	Option Brake Input	NoBrake	BrakeOn

RPM input Cylinders

MIN: 4 MAX: 8: Select the number of tach signals that are received during 2 revolutions.

Reminder – some GM ECUs will output a 2 pulse per revolution Tach signal, so this setting would be set to 4 for that case.

All Shift Speed Mult

MIN: 0 MAX: 199: Adjust the overall shifting speeds up or down proportionally to get the shifting performance suitable to the needs. This adjusts the upshifts and downshifts. Higher multiplier will result in a more sporty feeling with higher RPMs seen before shifts at all throttle positions.

Perf Mode (0-4)

MIN: 0 MAX: 4: Select a "mode" of overall shift speeds and shift firmness. Setting 1 will shift fairly early at light throttles. Setting 4 will require higher speeds before upshifting at part throttle conditions.

CalB Mode (0-4)

MIN: 0 MAX: 4: When the CAL_B input is grounded, an alternative "Perf Mode" will be used (if the CAL_B input is not set up as a Transfer Case Input). Adjust this value to set which performance mode to use. Setting 1 will shift fairly early at light throttles. Setting 4 will require higher speeds before upshifting at part throttle conditions.

Tire Diameter

MIN: 0 MAX: 100: Enter the tire diameter in INCHES

Axle Gear Ratio

MIN: 2.00 MAX: 7.00: Enter the final drive axle ratio

Shift max RPM

MIN: 0 MAX: 12000: The transmission will upshift a gear when this RPM is exceeded. There is a delay after this upshift before the RPM is used again as the limiting factor, to allow time for the transmission hardware to actually shift to the next gear (to avoid double or triple upshifts). Typically, and more reliably, the vehicle speed is used as the main upshift OverRev Learn On determining parameter.

OverRev Learn

On or Off: This option allows the transmission to upshift at earlier RPMs than the "Shift max RPM" in order for the transmission hardware to actually upshift to the next gear without over-revving the engine. Each gear learns its own offset, and it learns in 50 RPM increments.

Option RPM Input

NoRPM or HasRPM: The RPM "TACH IN" wire is optional, and the software can manage the transmission without it. The main benefit is over-rev protection.

Option Brake Input

NoBrake or BrakeOn: The "BRAKE" wire is optional, and the software can manage the torque converter lockup without it. With this option enabled, the torque converter will unlock when the brake is pressed. Regardless of the option, the software still will use throttle position, RPM (optionally), and vehicle speed to determine whether to lock or unlock the torque converter, but the brake switch can override everything to unlock the converter.

3. Throttle Position Setup

NO.	Throttle	Hold	
01	Full Throttle Learn	ON	Off
02	Close TPS Learn	LEARNING	Off

Full Throttle Learn

ON or Off; With the key on, and throttle pedal fully floored, turn this option on. It will learn how high the TPS signal is, and use that to scale the reading from the closed to fully open position to achieve a reading of 100% throttle when floored.

Close TPS Learn

Learning or Off; At any time, whether running or just keyed on, setting this option to Learning will attempt to set the current TPS position to 0%, as long as the TPS voltage is below 2.1 volts.

4. Torque Converter Setup

NO.	Torque	opt	
01	Option Brake Input	No Brake	Has Brake
02	Enable tcc mph 4th	MIN: 0	MAX: 250
03	Unlock tcc mph 4th	MIN: 0	MAX: 255
04	Enable tcc mph 3rd	MIN: 0	MAX: 255
05	Unlock tcc mph 3rd	MIN: 0	MAX: 255

Option Brake Input

No Brake Has Brake: The "BRAKE" wire is optional, and the software can manage the torque converter lockup without it. With this option enabled, the torque converter will unlock when the brake is pressed. Regardless of the option, the software still will use throttle position, RPM (optionally), and vehicle speed to determine whether to lock or unlock the torque converter, but the brake switch can override everything to unlock the converter.

Enable tcc mph 4th

MIN: 0 MAX: 250: Torque converter clutch lockup will not activate below this speed when the GEAR POSITION is in OVERDRIVE, and the transmission is in Overdrive.

Unlock tcc mph 4th

MIN: 0 MAX: 255: The torque converter will unlock if the vehicle speed is below this, when in overdrive.

Enable tcc mph 3rd

MIN: 0 MAX: 25 When the gear position lever is in Drive (D, 3rd), the torque converter will be allowed to lock above this speed when the transmission is in 3rd gear.

Unlock tcc mph 3rd

MIN: 0 MAX: 255: When the gear position lever is in Drive (D, 3rd), the torque converter will unlock below this speed when the transmission is in 3rd gear.

5. Speedometer Setup

NO.	Speedometer	%mult	
01	VSS in Correction	MIN: 20	MAX: 400
02	Speedo Correction	MIN: 20	MAX: 199
03	Speedo pulse/mile	8kPPM	4kPPM

VSS in Correction

MIN: 20 MAX: 400; Adjust this to get the vehicle speed to read correctly into the FiTech EFI GO-SHIFT Electronic Transmission Control – use a GPS Speed app on a smart phone, or other calibrated measurements to set this correctly.

Speedo Correction

MIN: 20 MAX: 199; Adjust this to get speedometer on the vehicle to read speed correctly, and match the speed on the GoSHIFT.

Speedo pulse/mile

8kPPM 4kPPM; GM Speedometers had 2 types of signal inputs, and this will double or half the output rate of the speedometer signal. Initiating this will require you to turn the system off after changing.

6. Paddle Button Shift

NO.	Paddle	opt	
01	PADDLE SHIFT	ENABLED	Off

PADDLE SHIFT

ENABLED or Off; If you have a Paddle Shift or Button Shift setup, this can be enabled to allow the transmission to be put into Paddle Shift mode (requires a constant actuation signal, and an up and a down intermittent signal on the up and don shift wires to shift).

7. DYNO Mode Hold 2nd or 3rd

NO.	DYNO Mode	val	
01	Dyno hold 2/3rd	On	Off
02	TPS no downshift	MIN: 0	MAX: 115
03	Force Upshift RPM	MIN: 0	MAX: 12000

DYNO Mode Hold 2nd or 3rd

Dyno hold 2/3rd On or Off; Dyno Mode will attempt to avoid down shifting when the throttle is above the TPS is above the "TPS no downshift" value.

TPS no downshift

MIN: 0 MAX: 115; Dyno Mode will attempt to avoid down shifting when the throttle is above the TPS is above the "TPS no downshift" value.

Force Upshift RPM

MIN: 0 MAX: 12000; When in Dyno mode, the upshift will still occur by RPM input only, in order to protect the engine.

8. Transfer Case

NO.	Transfer	opt	
01	Transfer low/Cal B	Transfer	CalB
02	Transfer case ratio	MIN: 1.01	MAX: 4.00

Transfer low/Cal B

Transferor CalB; The same input is used to either be a "Performance Mode" switch, or a Transfer case input, in order to correct the speed reading and gear shifting.

Transfer case ratio

MIN: 1.01 MAX: 4.00; Enter the transfer case ratio, and the software will adjust the shift points to occur at approximately the same RPMs whether the transfer case low gear is activated or not.

9.Reset Learn

NO.	Reset Learn	Val	
01	Overrev learn rst	Reset	Off
02	Fault Clear	MIN: 0	MAX: 1
03	Reset All Learn	MIN: 0	MAX: 1
04	Reset TPS Learn	MIN: 0	MAX: 1
05	Reset odometer	ResetOdom	Off
06	Reset Trip	Tripreset	Off
07	Set odometer	Set	Off
08	Set odo mile	MIN: 0	MAX: 0
09	Set odo 100mile	MIN: 0	MAX: 65534

Overrev learn rst

Reset or Off; This will reset any shift RPM learning.

Fault Clear

MIN: 0 MAX: 1; Clear all faults.

Reset All Learn

MIN: 0 MAX: 1; Reset all learned values, such as TPS and Overrev.

Reset TPS Learn

MIN: 0 MAX: 1; Reset the TPS learn values.

Reset odometer

ResetOdom or Off; Reset the odometer.

Reset trip

Tripreset or Off; Reset the trip odometer.

Set odometer

Setor Off; The odometer reading can be pre-set to a specific value if desired

set odo mile

MIN: 0 MAX: 0; The odometer reading can be pre-set to a specific value if desired

Set odo 100mile

MIN: 0 MAX: 65534; The odometer reading can be pre-set to a specific value if desired

TUNING

The shift points and line pressures are adjustable in the handheld to give the desired performance.

DIAGNOSTICS

The FiTech EFI GO-SHIFT Electronic Transmission Control computer can recognize most electrical faults on the inputs and outputs. These faults can be viewed with the handheld, in the FAULT CODES menu, and at the bottom of the dashboard and most data logging groups. Some other electrical faults will need to be diagnosed by the readings of the input levels, or by using electrical diagnostic tools such as a multimeter.

One Year Limited Warranty on FiTech EFI Systems

FiTech extends the following limited warranty to the original purchaser of a FiTech EFI system. FiTech warrants its products against defects in materials and workmanship for one year from the date of original purchase. This applies only to the original purchaser and the parts must remain installed on the original vehicle for which they were purchased. This warranty is void if the product was improperly installed, was installed on a vehicle for which it was not designed, if it was modified in any manner, or was removed from the original vehicle and reinstalled on another vehicle.

This warranty shall not apply to any product installed on a racing vehicle, installed improperly, or contrary to FiTech's instructions, altered, misused, or repaired or damaged from an accident, collision, or willful or negligent act. To make a claim under the terms of this Warranty, the original purchaser must return the product to FiTech along with proof of original purchase. Purchaser must call FiTech (951-340-2624) or email to: Warranty@fitechefi.com, to obtain a Returned Material Authorization (RMA). Proof of purchase must clearly show the place of purchase, purchase price, product purchased and date of purchase.

FiTech's liability is expressly limited to replacing the defective part or parts. FiTech will have no liability for the cost of installation or removal of the defective product or for the cost of labor or any additional parts required to complete the installation of the replacement product.

In no event will FiTech be liable for any indirect, special, incidental, or consequential losses or damages (including but not limited to interruption of business or loss of business or profit) resulting from the use or inability to use the product, any breach of warranty, or any defect in the product, even if FiTech shall have been advised of the possibility of such potential damages or losses. Some states do not allow the exclusion or limitations of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights. You may also have other rights which vary from state to state.

If the product is in the FiTech facility for repair, the amount of time the product is in repair will be added to existing warranty period.